

Vehicle Operation News

Subject: A/C compressor for 2001 – 2003 model year Dodge Caravan/Grand Caravan, Chrysler Voyager and Chrysler Town & Country minivan.

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Please see that all Field Service Representatives are informed of this news so that our customers may be notified.

*The warranty on the a/c compressor has been extended to 7 years or 70,000 miles, whichever occurs first.

This extension was granted due to lack of lubrication in some a/c compressors, which lead to failure under certain limited operating conditions.

If the a/c is operating properly, there is nothing a customer is required to do.

If a compressor fails during this extended warranty period, repairs will be made at no charge at the dealer.

If one of these vehicles has experienced a compressor failure already, and a repair service has been paid for replacement/repair, a reimbursement of the repair can be submitted for by mailing a copy of the repair receipt and/or other adequate proof of payment to the following address:

DaimlerChrysler
P.O. Box 4639
Oak Ridge, TN 37831
Attention: Reimbursement